

# How to deal with an emergency or problem on the estate

MCRA

Reporting an issue or emergency, such as:	Who's responsible, who can help?	How to solve the issue
<ul style="list-style-type: none"> <li>▪ Accidents</li> <li>▪ Break-ins</li> <li>▪ Intruders</li> <li>▪ Suspicious behaviour</li> </ul>	Police & Emergency Services	<p><b>Urgent</b> Telephone 999 Report a crime on X (formerly Twitter): <a href="#">@METCC</a></p> <p><b>Less Urgent</b> Telephone 101</p> <p><b>Not urgent</b> Contact Coombe Hill Police team Office Tel: 07810815660 email: <a href="mailto:CoombeHill@Met.Police.uk">CoombeHill@Met.Police.uk</a></p>
<ul style="list-style-type: none"> <li>▪ Missing or lost permits</li> <li>▪ Annual Contribution</li> <li>▪ Coombe Rate</li> <li>▪ School Staff” or “School Run Only” permits (contact for issues with traffic or parking)</li> <li>▪ “Member” Permits (contact for issues with traffic or parking)</li> </ul>	<p>MCRA MCRA</p> <p>Royal Borough of Kingston Council</p> <p>- Rokeby School - The Holy Cross Preparatory School - Marymount School</p> <p>- Coombe Wood Golf Club - Coombe Hill Golf Club</p>	<p>Please contact the Secretary through the main office: <a href="mailto:office.mcra@gmail.com">office.mcra@gmail.com</a></p> <p>The Coombe Rate invoice is issued to residents of the Coombe estate by RBK around the same time as your Council Tax invoice. If you have queries about your invoice, please contact: <a href="mailto:invoices@kingston.gov.uk">invoices@kingston.gov.uk</a></p> <p><a href="http://www.rokebyschool.co.uk/contact/">www.rokebyschool.co.uk/contact/</a> <a href="http://www.holycrossprepschool.co.uk/contact/">www.holycrossprepschool.co.uk/contact/</a> <a href="http://www.marymountlondon.com/contact/">www.marymountlondon.com/contact/</a></p> <p><a href="mailto:nick@coombewoodgolf.com">nick@coombewoodgolf.com</a> <a href="mailto:ceo@chgc.net">ceo@chgc.net</a></p>
<ul style="list-style-type: none"> <li>▪ Fallen trees &amp; branches (including overgrown shrubs and trees)</li> <li>▪ Scavenging needs</li> <li>▪ Dumped vehicles</li> <li>▪ Parking issues</li> <li>▪ Litter (including leaves and dead animals) and fly tipping</li> <li>▪ Street lighting</li> <li>▪ Potholes</li> <li>▪ Noise pollution</li> <li>▪ Planning &amp; Building Control</li> </ul>	Royal Borough of Kingston Council	<p>RBK operates an efficient online reporting system. Once reported, the issues are often dealt with within a day. Report council-related problems through the RBK website: <a href="http://kingston.gov.uk/i-need">kingston.gov.uk/i-need</a></p> <p>For Planning &amp; Building Control issues or queries, please contact RBK through this page: <a href="http://kingston.gov.uk/planning-development">kingston.gov.uk/planning-development</a></p> <p>RBK is <b>only responsible</b> for the maintenance and upkeep of these roads: Warren Road, Warren Cutting, Stoke Road, George Road, Renfrew Road, Edgecoombe Close, Brook Gardens and Golf Club Drive.</p> <p><b>All other roads are private roads</b>, and residents of these roads are responsible for maintenance and upkeep. Please refer to the <b>Ground Maintenance</b> page on our website.</p>